



Return Authorization Form

Please fill out this form completely. ALL information must be entered completely and accurately for your return to be accepted. Once completed, the form should be included in your return package.

E-mail address:	Order number:
Delivery address:	

Item code	Item description	Quantity returned	Return code	Please Check One	
				Replacement	Refund

Reason for return codes: **A** - Faulty **B** - Damaged **E** - Don't like **F** - Parts missing **G** - Wrong item received

Additional comments:

How To Return An Item

Defective Product and Returns Due to Our Error

If there are mistakes with your order, or products arrive defective/damaged at the time of receipt, we'll make it right by:

- Sending you a replacement product, replacement parts or accessories.
- **OR** issue a full refund to your credit card.
- Flipo reserves the right to ask for defective goods to be destroyed rather than returned with a full credit card refund applied.

Non-defective Goods/Customer Remorse

For non-defective goods, fill this form out completely and include it in your return package. Returned product sent without a completed Return Authorization Form will NOT receive a credit or refund.

If something doesn't work out, you can send most items back within 30 days of delivery. Start the return process within 30 days of receiving your item. We inspect all returned items when they arrive at our processing facility. If your return is a result of a Flipo error or defective product, we will refund the full cost of the merchandise and original shipping charges. If your return is the result of customer remorse, the refund will be for the product ONLY; transit costs both to and from the customer will not be credited. You can expect to receive your refund within 7 business days of our receipt of your returned item(s). You will be notified via email with refund details - refunds will be applied to the method of payment used to make the purchase.

Returns Ship To:

Need Help?
Call our customer service at +1(815)223.9942
Or email us at info@flipo.com



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